

## GROUP QUALITY POLICY

NCI Packaging is an independent packaging company with nearly 70 years of experience, partnering with a diverse range of customers within the Oceanic Region making metal, aluminium (80%) and plastic (20%) and packaging products. We provide innovative solutions and have established ourselves as a market leading Industrial and Food packaging manufacturer. Our aim is to manufacture and supply our products with exceptional service and meet customer quality expectations.

### *Right First Time*

These will be achieved through application of our Corporate Values:



#### **Collaboration**

We are more than a coordinated team that builds solutions with our partners. By collaborating, we challenge and stretch opportunities, this enables our partners to flourish by adapting to their needs. We join the dots to excellence.



#### **Genuine**

We are passionate about packaging. A family carrying on our Founders' legacy of honesty, integrity, and respect. We are reliable and trustworthy, an authentic business that values all contributions. We work hard but have fun.



#### **Excellence**

We have a commitment to be the best in everything we do. We've been making our customers look great since 1954 and in doing so we have and will continue to Grow Together.

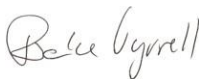


#### **Agility**

In our fast-paced environment, we have a bias to action. We use innovation to adapt to our ever-changing customer needs and shape those things to come. We get on with it.

### **We shall:**

1. Conduct our business in compliance with regulatory, industry and other obligations. We have an eye on the future to identify and maximise opportunities and manage emerging risks.
2. Set measurable objectives and targets to improve our QMS and quality outcomes, in line with ISO9001, and the principles of Continuous Improvement.
3. Conduct routine audits to assess quality and ensure QMS performance meets expectations. We will implement a robust and reliable process to detect and rectify any deviations from plan.
4. Include, consult, and value our people, partners, and other interested parties to ensure a safe, collaborative, and positive work environment.
5. Provide oversight and direction for these initiatives to our Board and Executives.



**Frauke Tyrrell**  
Managing Director / CEO

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Approved by: Group Head of HSEQ	Revision Date	29 MAR 2023	Rev. No. 5
MS2-POL001 Quality Policy	IMS	1 of 1	Next review - Mar 2025